Agency Terms & Conditions

WHEN TO COME:

The incredible wildlife of St. Paul: Seabirds, Fur seals, arctic fox, and wildflowers are present all summer long. The best overall time is July and August when thousands of seal pups; bird chicks and fox kits are present, with relatively mild temperatures and the tundra covered in colorful wildflowers. From mid-May through at least mid-June it is drier and colder, with bird migration going on and relatively few wildflowers or seal's. This is the traditional time for birders to come to the island, and often, group sizes are largest during this period. We highly recommend that unless your clients are birders, they visit after June 15 when temperatures are warmer and more seals are present. August has the warmest temperatures and greatest number of seals, with many more puffins present at this time. There are no bears or mosquitoes on the Pribilof Islands.

COMMISSIONS:

10% is paid to all ARC agencies. We offer different commission rates to wholesale operators depending on various criteria. Please see the Commissions Rate Guide for additional information on page 6. **St. Paul Island tour prefers reservation payment** net commissions. See Form of Payment on page 2 for additional information.

TOUR LEADER DISCOUNTS:

- Groups of 6 people or more, we will offer one escort a 25% discount.
- Groups of 10 or more, we will offer one escort a 50% discount.
- Groups of 16 people or more, we will offer one escort a 100% complimentary package.

GROUP SPACE:

Larger groups may hold reasonable space for up to 60 days prior to departure without deposit. If a minimum deposit has not been received by that time, the space may be released for resale.

FINAL PAYMENT:

Except for European based suppliers, final payment is required no less than 30 days before departure. If this payment is not received, tour space may be released and rebooking will be subject to current availability and an additional fee will be added to your invoice of $25.00

FORM OF PAYMENT:

Agency or cashier's checks made payable to St. Paul Island Tour are accepted as well as Visa, MasterCard, or Discover credit cards. We do not accept pre-paid tickets or MCO's for the tour, or mileage plan miles. **St Paul Island Tours may accept a client's credit card or check for a full reservation, but commissions owed will be reduced by 3.5%, to the agency.**

We do sell just the tour without airfare; however, it is not as economical as the complete tour package.

DOCUMENTS:

Travel documents, tour vouchers, meal vouchers and air ticket confirmation codes will be mailed to the agency upon full payment of tours. If time does not permit advance mailing, we will hold the travel documents at the Anchorage TDX office until departure. A tour agent will be at the Pen Air ticket counter, to help facilitate check in or a PenAir agent will serve as a liaison for the tour.

LATE RESERVATIONS:

We welcome late reservations (made 30 days or less before departure) and will work with agencies and clients to find the best way to get the documents to passengers before departure. Arrangements will be made at the time of reservations and again payment must be made in full at that time.

INSURANCE:

We strongly recommend insurance for trip cancellation, baggage damage or loss and trip accident for any travel that clients do in Alaska. If cancellation of a trip occurs due to illness, injury or death to a client or a member of his/her immediate family, this insurance will reimburse the non-refundable portions of travel expense (airfare, hotel and other land features) should your client be unable to commence or complete their travel plans. Currently we do not provide such insurance.

FLIGHTS TO AND FROM ST. PAUL:

- St. Paul Island is located 775 miles southwest of Anchorage, approximately a 3.5 hour flight.
- The tour does not provide accommodations in Anchorage or ground transportation to or from the airport; however, most hotels in Anchorage do offer a courtesy shuttle service.
- Peninsula Airways (Pen Air) generally flies the SAAB 340, which holds 28 passengers with a bathroom on board. If the first flight is full.

- Pen Air will accept two (2) pieces of checked Baggage up to a maximum weight of 50 pounds (23kg) and a maximum total linear dimension of 62 inches (158cm). Each traveler is allowed (1) one carry on aboard the aircraft.

Although long flight delays are infrequent, **we recommend adequate "Buffer" time between St. Paul and any connecting flights to or from Anchorage.**

Pen Air web site is www.penair.com

WHEN YOUR CLIENTS ARRIVE:

When your clients arrive in St. Paul, they will be greeted at the airport by a tour guide who will be happy to answer any questions your clients may have at that time. Have them be prepared for very different and much cooler weather conditions than Anchorage. At the very least, please let your client's know to have a jacket ready to put on as they depart the plane.

At the airline's discretion, tripods and other gate checked items might not be immediately available upon arrival on St. Paul. Please let them know to be patient during any waiting period. Tour guides will have a telescope available for wildlife viewing throughout the stay.

We take an introductory tour that lasts approximately one hour.

TOUR:

Our experienced, professional tour guides spend 3.5 hours in the morning, 4 hours in the afternoon, and 2 hours in the evening out in the field. The tours are very flexible and will change itineraries based on the group's interest or if there is a "hot birding" spot. All tours are optional. Time will allow for Breakfast, Lunch and Dinner.
Clients also have the option to take a tour of the Museum and/or the beautiful Russian Orthodox Church.

MEALS:

Meals will be served at the local cannery, Trident Seafood. The meals are served buffet style and the options are plenty. The Trident facility is the only restaurant on the Island; however there is a Grocery store for purchase of snack items etc. (with ATM) Please be advised that the prices are significantly higher than on the mainland due to shipping costs. ***Daily meal vouchers ARE INCLUDED IN THE PACKAGE PRICE. Breakfast, Lunch and Dinner will be provided each day. (based on arrival and departure times)*** TheTour Director on Island will distribute to guests upon arrival.

ACCOMODATIONS:

The King Eider Hotel is located at the Airport and is a clean, well-appointed, inn-like hotel with a friendly Alaskan atmosphere. Your tour is based upon shared accommodations. **Bathrooms and showers are down the hall.**

- **There is a washer/dryer that is available for use after housekeeping is done for the day.**
- **A computer is available in the common area for guest use, Wireless Internet is available.**

ANCHORAGE ACCOMODATIONS:

Are you looking for accommodations in Anchorage Pre or Post on your trip to St. Paul? We have a negotiated rate available for travelers at the Coast International Inn. The property is conveniently located near Ted Stevens Anchorage International Airport and provides a complimentary shuttle to the airport. Please visit them at www.intlinnanchorage.com or call 800-544-0986 and ask for Jack Perry. Please mention St. Paul Island Tours for the discounted rate quote.

SINGLE SUPPLEMENTS:

Space is limited at the Airport Hotel. All prices are based on shared accommodations/double occupancy. Single supplements are usually available and are $65.00 (plus tax) per night. Single supplements are paid for in advance and if unavailable it is then refunded to the client. **Single supplements are often not available during the first two weeks of June;** supplements during that period are unlikely to be confirmed until arrival on St. Paul. Please let your clients know that without a single supplement they will be sharing a room.

HANDICAPPED FACILITIES:

Handicapped facilities are extremely limited on the island and the King Eider is not handicapped accessible. We will do all we can to accommodate your clients' special requests, and to make their visit a pleasant one. Please let us know how we might help.

CHANGES:

A $35.00 fee will be charged if changes are made to the itineraries after documents have been issued.

AGENCY CANCELLATIONS/REFUNDS:

A $80.00 cancellation fee will be charged to all agencies for cancellations.

Applicable refund for cancellations:

- 60 days or more prior to departure the refund is 100% the applicable tour fare, less Cancellation fee.
- 59 - 45 days, the refund is 75% of the applicable tour fare, less cancellation fee.
- 44 - 30 days the refund is 50% of the applicable tour fare, less cancellation fee.

- 29-15 days the refund is 25% of the applicable tour fare, less cancellation fee.
- 14 days or less OR non-appearance at tour departure, 100% nonrefundable

WHAT HAPPENS IF A FLIGHT CANCELS DUE TO WEATHER?

To St. Paul Island: If the airline is unable to land at St. Paul airport due to weather, you have the option of:

A: Participating on the tour the following day by accepting one less night's Accommodation and receiving a refund of $125.00, OR

B: Reconfirming a new tour date at no additional charge, OR

C: Receive a complete refund less $80.00 administrative fee

Should guests be delayed the PenAir agents will help them reconfirm new dates.

From St. Paul Island:

If weather delays occur and the airline is unable to return to Anchorage as schedule, additional night(s) of stay will be required.

- **You will be obligated to pay a discounted rate of $100.00 for each additional hotel night. You will also have the option to purchase ground tours at a discounted rate of $180.00 per day (includes 3 ground tours) or you can purchase separately for $80.00 per ground tour.**

St. Paul Island Tours is **not** responsible for any redress in tour costs due to airline mechanical or scheduling delays.

Should guests be delayed the Tour Guides will help them reconfirm new dates.

RESPONSIBILTY:

The St. Paul Island Tour is operated by Tanadgusix (TDX) Corporation, 4300 B Street, Ste. 402 Anchorage AK 99503-5946 (907) 278-2312. **TDX Corporation is not responsible for any expense due to delays, weather conditions, or cancellations by the air carrier**. Full disclosure is found on the back of all tour coupons, brochures and tickets issued in conjunction with the St. Paul Island Tour. This confidential air and tour tariff is published exclusively for the St. Paul Island Tour and is subject to change without notice.

CLOTHING SUGGESTIONS:

The weather on St. Paul Island can be wet and windy, most often 10 or 20 degrees cooler than when they left Anchorage! Visitors can always take refuge in the hotel or on our 22 passenger, bathroom equipped tour buses.

The proper clothing will make the trip much more enjoyable for your client. Dress casually and for comfort. We suggest waterproof footwear and layered clothing with water and wind proof outer shell to make it easier to adjust to changing temperatures. Normally waterproof hiking boots are sufficient, but birders and intrepid travelers may wish to bring sturdy rubber boots. A hat and gloves are essential, as are good binoculars and cameras for viewing and recording the magnificent Pribilof wildlife.

PLEASE CALL OR EMAIL TO INQUIRE ABOUT AVAILABLITY.

ST. PAUL ISLAND TOURS

TDX-300 **3 Days/2 Nights**	**$2,129**
TDX-400 **4 Days/3 Nights**	**$2,379**
TDX-500 **5-Days/4 Nights**	**$2,529**
TDX-600 **6 Days/5 Nights**	**$2,779**
TDX-800 **8 Days/7 Nights**	**$3,279**

Single Supplement $65.00 per night

Available May 12, through October 14, 2012

Tour Prices include round-trip airfare from Anchorage, ground transportation on St. Paul Island, guide and sightseeing services, 3 meals per day (based on flight times) and shared accommodations.
Gratuities are **NOT** included.
Taxes and fees are inclusive.

Prices subject to change without prior notice.

For Reservations or Additional Information:

Toll Free:
1-8-PRIBILOFS
1-877-424-5637
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